

## **Village Electric System**

The Village of Angelica is one of 47 municipal electric systems in New York State. Being a public power system, the Village has complete utility responsibility within our boundaries.

### **BILLING AND PAYMENTS**

Bills may be paid at the Village Office-21 Peacock Hill Road, using our drop box at the same address, at the Community Bank, N.A. (Angelica) by check only, during their usual business hours, or by [credit card](#).

A deposit may be required for new customers and new business owners. Under DPS rules, we reserve the right to charge a deposit of average of two months winter bills.

It is important to keep your address updated. The Post Office will not forward your bill if your address is incorrect.

\*For Consumer complaints that cannot be resolved with the company, you may contact the New York Department of Public Service (DPS). DPS complaints may be directed as follows: **Website:** [www.dps.ny.gov/complaints](http://www.dps.ny.gov/complaints)

**Phone:** DPS Hotline at 1-800-342-3355 (M-Th 7:30a-7:30p, F 7:30am-7:00pm)

**Mail:** Office of Consumer Services  
NYS Department of Public Service  
3 Empire State Plaza  
Albany, NY 12223

### **WE ASK THAT RESIDENTS:**

In the winter, please keep the path to your meter free of snow to assist the meter readers.

Please be energy conscious and implement energy conservations measures wherever possible. (See "IEEP" below.)

**IEEP – INDEPENDENT ENERGY EFFICIENCY PROGRAM** – The Village participates with other municipal systems in providing energy conservation programs to our customers. We currently offer:

Rebates on certain central & window air conditioners, ductless mini split heat pumps, ceiling fans, clothes dryers, clothes washers, dehumidifiers, dishwashers, refrigerators, freezers, programmable thermostats, heat pump water heaters, and windows (must have electric heat to qualify for this rebate) They must be ENERGY STAR® qualified.

For Commercial Energy Efficiency Rebates please call the Village Office for more detail.